

Attorney Docket No.: 42390.P9765x2

Patent

Pre-Amend C

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10/07/03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of:) Art Unit: 2141
Anderson, et al.)
Serial No.: 10/039,960) Examiner: Jaroenchonwonit, Bunjob
Filed: December 31, 2001)
For: METHOD AND APPRATUS FOR)
MESSAGE ESCALATION BY)
DIGITAL ASSISTANTS)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

PRELIMINARY AMENDMENT

Dear Sir:

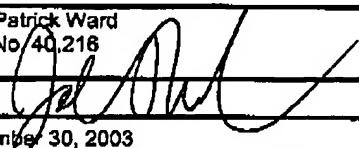
Applicant respectfully requests the Examiner to enter the following amendments.

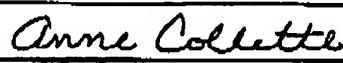
PTO/SB/21 (08-03)

Approved for use through 08/30/2003. OMB 0651-0031
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TRANSMITTAL FORM <i>(to be used for all correspondence after initial filing)</i>		Application Number	10/039,960
		Filing Date	December 31, 2001
		First Named Inventor	Andrew Anderson
		Art Unit	2141
		Examiner Name	Bunjob Jaroenchonwanit
Total Number of Pages in This Submission	11	Attorney Docket Number	042390.P9765x2

ENCLOSURES (Check all that apply)																																				
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Signature																																				
Date	September 30, 2003																																			

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Signature			
Date	September 30, 2003		

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Firm Name: U.S. Patent & Trademark Office
Fax Number: 703-746-7239 Telephone No.:
From: John P. Ward
Date: September 30, 2003
Operator: Anne Collette Client/Matter: 042390.P9765x2
Application Serial No.: 10/039,960
Number of pages including cover sheet: 13

Dear Examiner:

Please find the following documents attached:

- 1) Transmittal Form (1 page)
- 2) Preliminary Amendment (11 pages)

Thank you.

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